



Dear Parent / Carer

Your child's school will shortly be introducing a cashless catering / payments system. The system is called sQuid and will provide you with a facility to be able to pay for your child's school meals / Trips etc online.

Each child will be issued with a registration letter and a guide on how to register a sQuid account.

sQuid offers the customer various ways to pay:

- Credit / Debit Card.
- Bank Transfer
- Pay Point

Payment via Debit Card is free providing the top-up is for a minimum of £10 Bank Transfer is totally free to you,

Credit Card payment will incur a % fee depending on the type, you will however be notified of this charge before your payment is finalised should you wish not to proceed.

PayPoint cards are now available and should be ordered directly from your child's school, the PayPoint cards carry a one off charge of £1.50 per card.

If you wish to pay by either Bank transfer you will need to provide sQuid's sort code and account number along with a unique **reference** number for your child's account. Once you have registered a sQuid account this information will be available under 'Top-Up' and then under 'Bank Transfer'

We hope you will take the time to register your child's account and start to receive the benefits that the system provides, Viewing all your transactions including when your child has a meal at school, sQuid also provide an Auto Top-Up facility which enables you to select an amount, when your child's account falls below this amount sQuid will automatically top up their account by £15 or more from the fund details that you supply. Low balance emails will be sent to you ensuring your child's account is always topped up.

sQuid also offer a dedicated customer service of which you can access via your sQuid account under 'Contact Us.'

We hope your experience with sQuid is easy and stress free!

Regards  
The sQuid Team